When I took over as the Chair of the Board in July 2017, we were in the midst of the transition to Community Impact, having just announced the new grant funded programs and outlined the strategic direction of United Way investments. I’m happy to report that throughout the year, we have seen tremendous growth in our programs and the impact they have had on Flagler and Volusia counties.

Our internal programs are thriving. Through collaborations with community partners, our Help Me Grow program was an integral part of the effort to reduce the average age of autism diagnosis locally by 2 years! This year also saw great success with our Campaign for Working Families. Our VITA program served almost 2,900 individuals in our two-county area, saving our community members over $631,000 in tax prep savings alone!

When our community was faced with disaster this year when Hurricane Irma hit in September 2017, United Way was there. United Way team members answered calls for information and referrals through 2-1-1, while UWVFC served as the volunteer activation unit for the community and distributed over $229,000 in relief and recovery dollars to 18 agencies to assist with rent, food, utilities assistance, and other case management needs.

In an effort to engage others in the community, the United Way began Generation IMPACT, a young professionals group focused on philanthropy. IMPACT stands for Innovating Modern Philanthropy and Community Transformation. This group of 12 young professionals are already making a splash and we can’t wait to see how they continue to lead this branch of United Way and their community-at-large.

We have seen amazing change over the last year, and I thank the Board of Directors for the opportunity to serve our community as Chair for 2017-18. I look forward to seeing what United Way can accomplish in our community in the next year!

— Joyce Shanahan
Joyce Shanahan
City of Ormond Beach, City Manager
UWVFC Board of Directors Chair, 2017-18
SAME MISSION. NEW MODEL.

Problems. The ones most people don’t have the stomach for. The ones that seem impossible to solve.

We go looking for them. And we find every dollar we can to address them. No matter the obstacles. No matter the odds. We surround our community’s most critical problems. And we fight.

But we are more than the fundraisers. We are the hand raisers. The game changers. The stop talking, start doing, band together, and take on the impossible task masters.

At United Way, we fight for the Education, Financial Stability, and Health of every person in Volusia and Flagler Counties.

Because change doesn’t happen alone. Hope isn’t a one-man band. And every person deserves a fighting chance.

United Way fights for the Education, Financial Stability, and Health of every person in our community.

We have one life. To live better, we must Live United.
In 2017, our United Way made the transition to the Community Impact model, which focuses on creating lasting change that addresses the most pressing challenges facing our community in the areas of Education, Financial Stability, and Health. The two-year Community Impact grant cycle holds funded programs accountable for results.

This year, we distributed over $1.3 million to 30 programs at 22 nonprofit agencies.

As part of the transition to Community Impact, UWVFC also established the Certified Partner Agency Program, a capacity-building program for non-funded partners. This year, 15 nonprofit agencies became Certified Partners.
### EDUCATION
- 250 Pre-K students paired with UWVFC ReadingPals mentors
- 372Parents are more involved in their child's education because of UWVFC funded programs
- 355Girls improved their leadership, problem solving, and learning skills
- 297Pre-K children with developmental delays showed developmental growth
- 541Individuals showed a reduction in trauma symptoms after counseling from funded programs
- 781Developmental screenings provided to children at no cost by UWVFC's Help Me Grow program
- 2,896Tax returns filed for free through UWVFC VITA program
- 2,044Families learned how to navigate the healthcare system and access community resources through funded programs
- 1,200Individuals improved their financial literacy skills through UWVFC's Campaign for Working Families
- 104Individuals and families increased their income through funded programs
- $2,413,142in tax returns through VITA program
- $1,187,674saved on prescriptions with FamilyWize and Coast2Coast
- 541Individuals showed a reduction in trauma symptoms after counseling from funded programs
- 781Developmental screenings provided to children at no cost by UWVFC's Help Me Grow program

### CAPACITY-BUILDING
- $34,970 Saved by nonprofit agencies on training subsidized by UWVFC
- 12,791 calls
- 19,692 web hits to 211 for referrals for income support, disaster services, crisis intervention
- 19,692

### LIVE UNITED
Thank You to Our Top Supporters!

Thank you to the thousands of individuals who made game-changing donations to United Way this year!

$1 Million Leaders

$1,071,713
Pledged by Associates and Publix Charities

$2,572,112
of Impact in Flagler and Volusia counties

THE HAND-RAISERS & THE GAME CHANGERS

22,500 VOLUNTEER HOURS VALUED AT $555,525

ReadingPals
110 Volunteer Mentors
250 Pre-K Students
2,750 Reading Hours

Neighbor Helping Neighbor

When Hurricane Irma hit in September, 2017, more than 50 volunteers mobilized to help their neighbors with post-storm clean-up and recovery.

BECAUSE CHANGE DOESN’T HAPPEN ALONE

To make your game-changing donation today, text yourunitedway to 41444
TO LIVE BETTER, WE MUST **LIVE UNITED.**

United Way of Volusia-Flagler Counties

3747 W. International Speedway Blvd.
Daytona Beach, FL 32124
386-253-0563
www.unitedwayvfc.org