

ONE YEAR.  
THOUSANDS OF  
VOLUNTEERS.  
HUNDREDS OF THOUSANDS OF  
LIVES CHANGED.  
MILLIONS TO OUR COMMUNITY.  
LASTING CHANGES.  
365 DAYS OF  
CREATING OPPORTUNITIES  
FOR A BETTER LIFE.  
**UNITED WAY**  
VOLUSIA-FLAGLER COUNTIES  
**2007-2008**  
**ANUAL REPORT.**  
A REPORT TO OUR  
COMMUNITY.  
SHOWING HOW WE  
LIVE UNITED.



# A MESSAGE FROM OUR BOARD CHAIR

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LIVE UNITED™... the new United Way slogan is nothing new for those of us in Flagler and Volusia Counties. We have been fortunate to have a local United Way that has been actively touching and improving the lives of so many people in need for the past 66 years.

This year our United Way made significant progress toward its commitment to United Way of America's community impact model of governance and fundraising. We now measure our impact to our community by the changes in the social conditions or human behaviors that come about thanks to investing in our community and Partner Agencies. By partnering with our agencies and community leaders, we can concentrate resources on our most critical problems and begin to find solutions to those problems. There is more work to be done, and we are committed to working through the framework of the Community Agenda to accomplish our goals.

This year a comprehensive Strategic Plan for the organization was developed. The plan, based on United Way of America's Standards of Excellence, will help guide the organization toward increased levels of accountability over the next five years. Volunteers and staff enlisted support for a Flagler Campaign Committee to help increase our capacity in Flagler County. From this committee came the idea to create a Flagler Advisory Council to advise and direct our United Way Board about emerging needs in this rapidly growing community. The group is already engaged and we look forward to an even more productive relationship with our Flagler neighbors.

It was my pleasure to present Presidential Volunteer Service Awards to two of our most dedicated community volunteers, Ron Nowviskie of the Root Organization and Bob Elkin of Palm Coast Data. What a tremendous feeling to be able to acknowledge the good work of these individuals!

Since our 2007 Annual Meeting & Pacesetter Kick-Off last July, we have accomplished so much! Please take a few minutes to read about the hard work and progress that is being made in our community: from our 2-1-1 staff becoming Certified Information and Referral Specialists to the tremendous success of the Women's Initiative's "Power of the Purse Luncheon" to the almost three million dollars that the Campaign for Working Families has brought into our community, to the completion of the first "Day of Caring." We have experienced movement and growth in all aspects of our United Way.

Lastly, this past year United Way of America launched a new marketing strategy called "LIVE UNITED™." I would like to close with what it means to "LIVE UNITED™."

*"Underneath everything we are, underneath everything we do, we are all people. Connected, interdependent, united. And when we reach out a hand to one, we influence the condition of all. That's what it means to LIVE UNITED™."*

Sincerely,

Thomas H. Dargan  
United Way Board Chair 2007-2008



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# HOW WE MAKE A DIFFERENCE

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United Way of Volusia-Flagler Counties is able to make a meaningful impact in our community by targeting its efforts within five Focus Areas:

1. Creating Brighter Futures for our Children and Youth.
2. Building Stronger Neighborhoods and Families.
3. Creating Independence for Elderly and Adults with Disabilities.
4. Responding to Community Disasters.
5. Promoting Wellness and Protecting Our Health.

## **Community Investments—Fund Distribution**

The mission of the Fund Distribution Committee is to allocate the community's unrestricted resources in response to identified community needs in an accountable and caring manner while honoring the wishes of the donor.

The Fund Distribution Committee began preparing for the 2008 allocations process in early fall of 2007 under the leadership of Bob Elkin, Vice-President of Palm Coast Data and Fund Distribution Chair for United Way. The committee was tasked with reviewing an application from the Homeless Assistance Corporation to become a partner agency. After review of the agency the committee recommended to the board that the Homeless Assistance Corporation be admitted as a partner agency. We are happy to have the Homeless Assistance Corporation our newest partner agency.

In April 2008, the fund distribution committee worked in conjunction with over 70 community volunteers to review partner agencies' grant applications and program operations, in preparation for 2008-09 funding. United Way of Volusia-Flagler Counties Board of Directors approved the distribution of \$2,000,200 to local programs in Volusia and Flagler counties. This represents a 5% decrease in funding from last year's allocations. Funding recommendations were made to the board to be effective July 2008 through June 2009. The total \$2,000,200 will go to health and human services at United Way's 45 funded local partner agencies and 85 programs. Funding decisions were individualized; that is, across the board funding decreases were not recommended. Funding cuts were based upon the quality scores the programs received. The fund distribution committee was pleased to fund our newest agency the Homeless Assistance Corporation at \$30,000 for their STAR Center. The volunteers at the United Way are proud to have been able to fund homeless assistance as it is a cause that the community has truly championed behind this year.

The process and criteria used for making allocation decisions in 2008-2009 were essentially the same as in the previous three years. Funding decisions were based on the type of program, the quality of the services provided, and the impact that the program has on its target population.

As in previous years, programs continue to be classified according to how essential the services are: Essential Services; Critical Services; Treatment & Residential Services; and Prevention, Education, & Recreational Services. The internal programs of the United Way, First Call for Help, Success by Six, and the Volunteer Center were also reviewed during the allocations' process.

## **Fund Distribution Committee Members**

Bob Elkin, Chair  
Jay Bond  
Dan Davis  
Dona DeMarsh  
Marilyn C. Ford  
Rob Grossman  
John Heidel  
Mike Manning  
Ron Nowviskie  
Sue Patneau  
Bill Ternent

# COMING TOGETHER TO SOLVE PROBLEMS

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## Public Policy Committee

United Way's Public Policy Committee strives to affect public policy for the common good of the community through the identification of issues that affect a broad spectrum of the social service sector. The committee's goal is to educate businesses, community leaders, and policy-makers regarding the strengths of our local providers, as well as, the gaps in service provision.

Each issue is critical and merits attention. In the fall of 2007, the United Way Board of Directors approved statements written by the committee for the issues noted below. These issues were subsequently presented to the Volusia-Flagler Legislative Delegation.

- Budget Reductions & Property Tax Reform
- Behavioral Health
- Developmental Disabilities
- Eldercare
- Healthy Start
- Homelessness
- Juvenile Justice
- Kidcare
- Medicaid Reform
- School Readiness
- Workforce/Affordable Housing
- Youth Transitioning Out of Foster Care

## Success by Six

Success by Six was pleased to see renewed excitement about the initiative this year as plans progressed with the Access Center. The idea behind the Access Center is to have one access point utilized by all providers to address the needs of each individual child early on. This will involve creating collaborations with several early childhood agencies, hospitals, and local legislators to create an Access Center that will allow us to screen and assess children and refer them to appropriate resources and services, thereby better impacting their futures. This innovative concept cuts administrative costs by reducing duplication of services and increasing efficiency in the early childhood field. The Access Center is central to the emphasis of Success by Six. We are able to assist in this wonderful endeavor by providing guidance, assistance in applications for funding, and advocacy in Tallahassee. We assisted in strategic planning this year and laid out the goals and outcomes we would like to see for the Access Center. In the next year, Success by Six will be looking into further funding strategies for this great endeavor.

## Public Policy Committee:

**Deanna Schaeffer**  
Healthy Communities, Chair

**Chet Bell**  
Stewart-Marchman Center

**Gail Camputaro**  
Council on Aging

**Randy Croy**  
Serenity House of Volusia

**Christine Davenport**  
Children's Home Society

**Gail Gregory**  
Mental Health Association

**Sally Ann Groody**  
Serenity House of Volusia

**Elaine Holt**  
Community Advocate

**Linda Merrell**  
Florida CHAIN

**Dixie Morgese**  
Healthy Start Coalition

**Barry Pollack**  
UCP/WORC

**Troy Ray**  
Halifax Urban Ministries

**Lindsay Roberts**  
Coalition for the Homeless

**Steve Sally**  
House Next Door

**Vicky Stark**  
Early Learning Coalition

# 2007-2008 ALLOCATIONS BY PROGRAM

The following highlights our investments in the Volusia-Flagler community for the fiscal year of 2007-2008 through the funding of programs through our Partner Agencies.

## American Heart Association

CPR Anytime Kit \$ 31,000

## American Red Cross

Disaster Services \$ 93,219

Health & Safety Services \$ 14,226

Service to Military Families \$ 46,607

## ARC - Volusia

ADT Level I East \$ 19,719

ADT Level I West \$ 18,096

ADT Level II East \$ 33,872

ADT Level II West \$ 19,719

## Boy Scouts-Central Florida Division

At Risk Youth \$ 58,303

## Boys and Girls Club of Volusia/Flagler

After School Programs \$ 68,109

## Catholic Charities

Counseling \$ 26,428

Family Emergency Assistance \$ 32,735

## Center for the Visually Impaired

Older Independent Living \$ 27,568

## Children's Advocacy Center

Children's Outpatient Mental Health \$ 25,721

Child Protection Team \$ 10,763

Outpatient Mental Health \$ 24,120

Prevention & Support Services \$ 10,156

Sexual Assault Response Team \$ 38,124

## Children's Home Society

Brian's House Emergency Shelter \$ 9,411

DeLand Visitation \$ 2,779

Destiny House Emergency Shelter \$ 9,049

Family Therapy \$ 12,210

Family Transition \$ 6,604

Family Tree House \$ 7,003

Sunshine House Shelter \$ 10,405

## Community Legal Services of Mid-Florida

Legal Aid \$ 12,551

## Community Outreach Services

Outclient Services \$ 18,800

Residential Services \$ 18,869

## Consumer Credit Counseling Services

Comprehensive Housing Program \$ 16,019

## Council on Aging of Volusia

Elder Services \$ 81,203

Retired & Senior Volunteers \$ 10,477

## Daytona Beach PAL

After School Tutorial & Summer Rec. \$ 27,747

## Domestic Abuse Council

Emergency Shelter Program \$ 38,296

## Easter Seals

Equipment Loan Program \$ 7,769

Infant Hearing Screening \$ 8,162

DHHS Education & Advocacy \$ 4,805

DHHS Information & Referral \$ 4,721

DHHS Special Needs \$ 10,211

Child Development Centers \$ 10,400

## Early Learning Coalition

At Risk/Low Income Care/Purchasing Pool \$ 112,810

## Family Life Center

Outreach \$ 15,279

Safe House \$ 19,577

## Family Renew Community

Transitional Housing \$ 38,484

## Flagler Area Ministerial Association

Transit Assistance \$ 2,730

## Flagler Summer Camp

Child Care/Development Program \$ 8,340

## Flagler Volunteer Services

RSVP-Volunteer Program \$ 4,053

## Girl Scouts of Citrus Council

Every Girl Everywhere \$ 40,067

Positive Youth Development \$ 5,092

# 2007-2008 ALLOCATIONS BY PROGRAM

## Greater Daytona Beach YMCA

After School Program	\$ 42,955
Handicapped Exercise Program	\$ 9,097
Aquatics	\$ 12,629
Black Achievers	\$ 3,150
Day Camp	\$ 22,514
Membership Assistance	\$ 9,228
Summer Resident Camp	\$ 6,956
Youth Sports	\$ 9,571

## Halifax Urban Ministries

Emergency Assistance	\$ 28,179
Traveler's Aid-Emergency Assist.	\$ 62,739

## House Next Door

Homework Club	\$ 6,587
Therapeutic Family Services	\$ 35,828

## Mental Health Association

Advocacy	\$ 2,999
Drop-In Center	\$ 10,000
Prevention	\$ 10,000

## Mid-Florida Housing Partnership, Inc.

Palmetto House	\$ 26,050
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## Neighborhood Center

Emergency Assistance	\$ 72,989
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## Outreach Community Care Network

Community Education	\$ 32,673
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## PACE Center for Girls

Crisis Intervention	\$ 12,992
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## Rose Marie Bryon Children's Center

E.A.S.E.	\$ 42,077
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## Salvation Army

Emergency Shelter/Feeding	\$ 40,302
W. Volusia Social Services	\$ 13,816
E. Volusia/Flagler Social Services	\$ 42,459

## Second Harvest Food Bank

Volusia Branch	\$ 27,866
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## Serenity House

Phase I - Homeless Emer. Shelter	\$ 64,213
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## Social Services Council of Jewish Fed.

Crisis Aid	\$ 13,337
School Supplies	\$ 3,422

## St. Gerard Campus

Maternity Residential Program	\$ 17,952
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## Stewart-Marchman Center

Project WARM	\$ 50,519
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## UCP of East Central Florida

Developmental Employment Training	\$ 87,569
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## Volusia Literacy Council

Adult Literacy Training	\$ 44,752
Family Teams	\$ 5,662

## West Volusia PAL

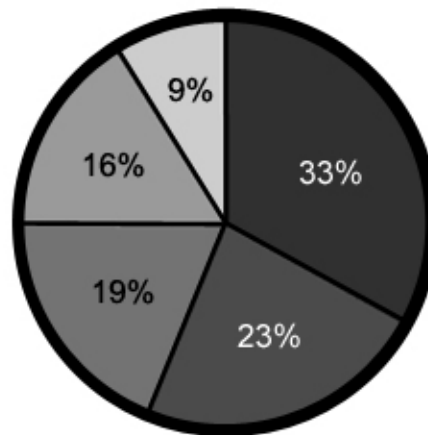
Children Athletic Prog. & Educ. Activities	\$ 6,138
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## West Volusia YMCA

After School Care	\$ 28,593
Aquatics	\$ 4,334
Summer Camp	\$ 14,677
Youth Sports	\$ 2,768

**Total** **\$2,100,000**

2007-2008 Allocations by Category



33% - Creating Brighter Futures for our Children & Youth.  
 23% - Building Stronger Neighborhoods and Families.  
 19% - Creating Independence for Elderly and Adults with Disabilities.  
 16% - Responding to Personal and Community Disaster.  
 9% - Promoting Wellness and Protecting Our Health.

# THE VOLUNTEER CENTER

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Volunteers are our most precious resource in the community. The Volunteer Center of the United Way of Volusia-Flagler Counties strives to promote and nurture volunteerism through the recruitment, development, placement and recognition of individuals and groups who LIVE UNITED™ through volunteerism to the organizations, which improves the quality of life for our residents.

## **Day of Caring**

This past year, The Volunteer Center further developed its partnership with United Way's Campaign department by organizing a "Day of Caring" service project day to kick-off the annual campaign. Nine service projects were completed, with over 230 volunteers participating from local businesses and organizations. As a result of this event, each and every business participating that also completed an employee campaign, reported an *increase* in their contributions to the United Way Campaign.

## **Make a Difference Day**

Residents of Volusia and Flagler counties stepped out in record numbers on October 27<sup>th</sup> for Make A Difference Day 2007. Thanks to the organizational efforts of the Volunteer Center, over 8,000 participants completed approximately 60 projects and we saw over \$300,000 saved/raised/donated to our local agencies.

## **Volunteer Management Training Series**

In 2007, The Volunteer Center became certified to offer the Volunteer Management Training Series/State of Florida Volunteer Administration Certificate Program Workshops. These workshops provide volunteer managers with the skills needed to run a successful volunteer program from start to finish. The six-course series will be offered twice a year and has had great feedback from those who have completed the series.

## **1-800-Volunteer.org**

This year also saw an increase in the number of people looking for volunteer opportunities online. The Volunteer Center provides local agencies access to list their opportunities and manage their volunteer programs online free of charge through the 1-800-Volunteer.org system. Average monthly visitors rose from less than 300 per month to over 600 per month in one year.

## **Volunteer of the Year Luncheon**

The annual United Way and Bright House Networks Outstanding Volunteers of the Year Luncheon, held April 29<sup>th</sup>, allowed approximately 500 attendees to celebrate the volunteerism of 72 nominees. The winners and runners-up were honored and the overall winner was Faith Coleman of Bunnell, who helped create the Flagler Free Clinic.

# THE VOLUNTEER CENTER

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## **A Step Above the Rest**

The Volunteer Center participated in the *Measuring the Impact of HandsOn Network: An Evaluation of Direct and Secondary Impact from the Stakeholder Perspective* national study, which was conducted by independent researchers to determine the effects on volunteers and agencies by the work of volunteer centers. All in all, local findings suggest The Volunteer Center at the United Way of Volusia-Flagler is an important asset that bolsters the amount and effectiveness of citizen service in the community. In fact, results indicate that The Volunteer Center outperformed the national average on a number of items from both volunteers and agencies showing that the services provided have helped both individuals and agencies to LIVE UNITED™.

## **Community involvement**

*Laura Zublionis, Director, continues to serve as:*

Secretary/Board Member of VIND (Volusia Interfaiths/Agencies Networking in Disaster)

Secretary of Florida Association of Volunteer Centers (FAVC)

Member of the Flagler Resource Council

Member of Directors of Volunteer Services

## **Volunteer Referrals**

From July 2007-June 2008: In addition to the various Days of Service organized, 924 individual and group volunteers received 1,362 referrals to donate their time and talents to area nonprofit agencies. Over 100 agencies received help from volunteers referred by The Volunteer Center.

### **Presidential Volunteer Service Awards**

Furthering our recognition efforts, The Volunteer Center has become a certifying agency for the *Presidential Volunteer Service Awards*, to be presented throughout the year. This is the highest national honor offered in recognition of volunteer service.

In 2007-08, awards were presented to:

- ◆ Tyson Cowles of Port Orange
- ◆ Pastor Mike Carroll of First Assembly of DeLand
- ◆ Pastor Mike Modica of First Assembly of DeLand
- ◆ Bob Elkin of Palm Coast Data
- ◆ Ron Nowvieskie of Root Organization
- ◆ Rev. David Troxler of First Christian Church in Daytona Beach
- ◆ Wayne's Roofing and Sheet Metal of Holly Hill
- ◆ Great Kids Explorer's Club
- ◆ Sew Many Memories of the Hospice of Volusia/Flagler Counties
- ◆ Rachel Rene Moore of Holly Hill
- ◆ June Holmes Sloan of Port Orange
- ◆ Ruby Clark of New Smyrna Beach
- ◆ Lisa Doig of Pierson
- ◆ Faith Coleman of Bunnell
- ◆ Kiwanis Clubs of Flagler and Volusia Counties



# WOMEN'S INITIATIVE

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In 2004, a dynamic group of women launched the United Way Women's Initiative of Volusia-Flagler Counties. Part of a growing network across the two counties, the Women's Initiative is engaging and involving women of all ages and backgrounds to find solutions that create measurable change in their community and impact issues that matter to women.

By raising voices, resources and leadership, women are at the leading edge of a new era in philanthropy: The Era of the Power of the Purse. Local women are coming together to create positive, long-term change in the lives of women and children by focusing on root causes and pooling resources to increase the impact.

The WI board worked closely with community leaders to gather data about the needs of homeless women and children in our community. This is the first step to understanding and addressing our community's growing problem. Based on the data gathered, the Women's Initiative Board accomplished the following:

- ◆ Developed and approved Fund Distribution Guiding Principles.
- ◆ Approved the distribution of Women's Initiative funds as follows:
  - ◆ 20 % Allocable to the United Way General Fund.
  - ◆ 15% Allocable to Limited Grants.
  - ◆ 50% Allocable to Root Causes (Case Management Position).
  - ◆ 15% Allocable to Emergencies.
- ◆ Developed and approved a limited grant opportunity for distribution in 2008.
- ◆ Approved the funding for an unprecedented Case Management Position in the West Volusia area. Funded solely by the United Way Women's Initiative, the Homeless Children's Case Manager will work in conjunction with the Volusia County school system, and under the direction of the Volusia-Flagler County Coalition for the Homeless, to offer support to the more than 1,800 homeless students and their families identified in Volusia County alone.
- ◆ Policy Committee perfected the Case Management position description in anticipation of filling the position in 2008.
- ◆ The Women's Initiative team helped build a house for a homeless woman and her children in New Smyrna Beach in conjunction with Habitat for Humanity's Women's Build.

The Women's Initiative's signature event, "The Power of the Purse" fourth annual luncheon, drew more than 450 people and raised \$125,000. The event offered both live and silent auctions and presented Lesa France Kennedy as the keynote speaker.

## A Special "Thank You" to the "Power of the Purse" Luncheon Sponsors of 2007

Halifax Health	Leila Adams
Bahama House/Best Western Aku Tiki	Black Crow Media
Suzanne Kosmas	Bright House Networks
Daytona International Speedway	Florida Hospital Memorial Systems
NASCAR	Hayworth Creative
Brown & Brown	Ocean Walk Shoppes
Embry Riddle Aeronautical University	Volusia County Womens Network
Hilton Daytona Beach Oceanfront Resort	University of Central Florida
Clark Properties	Wholesale Lighting, Inc.
Center for Business Excellence	Janet Martinez
Cobb Cole	Connie Ritchey
Daytona State College Foundation	ICI Homes
Daytona Beach News Journal	Senator Evelyn Lynn
News Journal Business Report	Volusia County Schools

# UNITED IN DISASTERS

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This year, United Way of Volusia-Flagler Counties has formalized an agreement with Volusia County Emergency Management to serve as the co-lead for ESF-15V. The Volunteer Center partnered with FCFH/2-1-1 in the Emergency Support Function (ESF) -15V role, preparing to provide volunteer management in the event of a local disaster or emergency. Our responsibilities for the County have shifted from just providing them with

information to providing staff to the Emergency Operations Center; deploying and referring volunteers to various agencies; opening, supplying, and staffing Volunteer Reception Centers; developing training programs for volunteers interested in lending a hand after a disaster, and more.

*Volunteers are essential in being prepared for, responding to and recovering from disasters.* The key is to get trained and affiliated before the storm. To prepare our community to effectively utilize and derive maximum benefit from the contributions of volunteers, and to motivate the public to become affiliated with a relief organization before a disaster occurs, the United Way of Volusia-Flagler Counties' Volunteer Center and First Call for Help/2-1-1 have established the United in Disasters' Disaster Volunteer Management Program.

The resources of a Volunteer Center and 2-1-1 are most appreciated in a time of disaster, because of their ability to quickly mobilize and deploy large numbers of volunteers to meet a broad array of community needs. The skill and ability to match citizens desiring to help with specific needs in the community are not generally available in the disaster response system. Advance collaborative planning ensures that the Volunteer Center and 2-1-1 ensures a coordinated response when disaster strikes. For instance, spontaneous unaffiliated volunteers can be sent by the Volunteer Center to work alongside trained volunteers to expand the capacity of major disaster relief agencies. Spontaneous volunteers can also fill staffing gaps and enhance the ability of community-based organizations to respond to their constituents. The Volunteer Center may even organize teams to offer direct relief services to individuals and families with limited or unavailable resources.

*United in Disasters* will strengthen local governments, volunteer agencies, and private sector organizations as new volunteers affiliate with local relief agencies. The community will derive the benefits of planning and organization as the effectiveness of all volunteers increases. A strong partnership will develop between response agencies and the Volunteer Center/2-1-1 as all volunteers find meaningful and stimulating opportunities to help their community before and after disasters.

Thanks to the outstanding volunteer work of Board Member John Heidel, the United Way of Volusia-Flagler Counties was awarded a \$2,500 grant from the Morgan Stanley Foundation to support the United in Disasters Initiative.

# THE COMMUNITY FOUNDATION

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The Community Foundation is an endowment fund for Volusia and Flagler Counties. It is another way to give apart from the annual campaign. It is a legacy, a perpetual gift to our community, and a memorial to you and your family.

The Community Foundation uses its interest earning to award capital and emergency grants to local human services agencies. Since 1983, more than 60 generous philanthropists have established permanent gifts through the Community Foundation. Thanks to their commitment, the Community Foundation has grown to more than \$4.1 million.

## **FOUNDER**

### **\$200,000 and Above**

Arthur & Phyllis Heidrich  
Mr. & Mrs. Kenneth Hill  
Ed & Pauline Lacey  
Mary Jean Lefebvre Memorial Fund  
Oleson Trust  
Joseph & Mae K. Ottenstein Memorial Fund  
James B. Robinson  
Titleholders Championship Endowment for  
Community Service  
James & Cathy Weite Trust  
Helen S. Wetzel Trust

## **BUILDER**

### **\$100,000-\$199,999**

Mrs. Francis Gadbois  
Anna Kramer  
Charles H. Leithauser  
John Lobdell  
Alexander L. Naylor  
David & Linda Neubauer  
Anna & Charles Salisbury Scholarship Fund  
Floyd A. Scherer

## **PATRON**

### **\$50,000-\$99,999**

George & Virginia Britton  
Janice Kampens Estate  
John E. McElroy  
Mr. & Mrs. L. T. "Pat" Murphy  
Gerald & Sarah Smiley  
John & Jean Sterling  
Ross F. Teets

## **SPONSOR**

### **\$25,000-\$49,999**

Jay Adams  
Ambassador E. William Crotty  
Memorial Fund In Honor of Giovanni & Rocca  
DiCesare  
Jack Fisher  
Norma Good  
Claudia Gottlieb  
John B. & Isabel A. Jacob  
Mr. & Mrs. Arch K. Jean  
Gerald P. Keyes  
Joseph & Marilyn Sciortino  
Michael Lamar Thompson  
Victoria M. Wirths

## **MEMBER**

### **\$10,000-\$24,999**

Elsie Aertgeerts  
Mr. & Mrs. Walter B. Booth  
Glenn S. Copenhagen  
Mary B. Hassler  
Thomas & Barbara Hoffman  
Walter P. Koundry  
Sarah Ann Land Trust  
Dorothy Larson  
Gertrude Lazaresco  
J. Saxton Llyod Memorial Fund  
George Platts  
Walter D. & Lillian L. Primmer  
Mabel Rufe  
Larry & Rene Sands  
Katherine M. Schultz  
Mr. & Mrs. William Turner  
Simon Woolard

# THE COMMUNITY FOUNDATION

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## DONOR

**\$5,000-\$9,999**

Kathleen H. Allison

Alice G. Bennett

In Memory of Josephine Field Davidson

Evangeline C. Dunn

Sarah Fillingame Family Scholarship

Johanna E. Fisher

In Memory of William & Anne France

Karen D. Hale

Margaret Julia Kent

Lorna L. Martin

Charlene Therault

Andre Tuquet

Clyde G. Williamson



## **Endowment Development**

This year we expanded the Charitable Gift Fund, a donor advised fund format that offers donors a new way to make charitable contributions through the Foundation and that builds community philanthropy.

New, current & planned gifts added in 2007-08:

\$600,000	Pending Distribution from Ralph D. Oleson Trust
60,000	Pending Trust Distribution from Janice Kampens Estate
10,000	Joe & Marilyn Sciortino Stock Transfer
10,000	IRA Distribution from Simon Woolard
9,000	Pending Distribution from Charlotte Therault Estate
1,500	Cash Contribution from David Remy
25,000	John Lobdell Annuities (Restricted)
15,000	John Sterling Pooled Income Fund (Restricted)

Donor Advised Funds added in 2007-08:

54,000	Kelton Family Fund (Restricted)
19,000	Daytona Beach Police Foundation (Restricted)

## **Community Relations**

- ◆ Awarded 2008 Herbert M. Davidson Award to Jim Foster former president of the International Speedway Corporation.
- ◆ Awarded nine scholarships totaling \$19,000 to seniors graduating from area high schools.
- ◆ Completed a fifth year of publishing the quarterly Foundation newsletter "*Building the Future*," expanding the circulation from 1,300 to 1,800.
- ◆ Co-sponsored *2008 Charitable Gift Planning Symposium*, a continuing education program for financial professionals and clients in affiliation with the Funcoast Estate Planning Council. Sponsored two CPE programs for the Volusia County Chapter of the Florida CPA Association.

# FOOD BRINGS HOPE INITIATIVE

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Food Brings Hope is an initiative of The Community Foundation, a division of United Way of Volusia/Flagler Counties, Inc. Food Brings Hope is supported by a donor–advised fund committed to helping break the poverty cycle for homeless and economically disadvantaged children enrolled in Volusia County schools.

Food Brings Hope achieves collaborative solutions for families with children that experience hunger due to homelessness, poverty, or unfamiliarity with community resources that provide nutritional assistance. We work closely with caring partners in the school district, social service agencies, and other friends who provide us with the benefit of their time and/or contributions.

Some of our initiatives are programs operating at Hinson Middle School, Osceola Elementary, and Westside Elementary schools in Daytona Beach. These are school-based programs that provides at-risk students with meals, within the structure of a tutoring atmosphere and activities program.

Key components of this program include:

- ◆ Tutoring program for extra credit.
- ◆ Transportation to and from school.
- ◆ Free breakfast & lunch.
- ◆ Fun learning activities program.
- ◆ Reward system for completion of tutoring series that encourages parental participation.

## Did you know?

In Volusia County there are approximately 1,000 homeless children each year.

### 2007-2008 Summary

A total of 210 elementary and middle school students (and their parents) were active participants during the 2007-2008 school year, in **Hinson Middle, Osceola Elementary, and Westside Elementary Schools**. Each school managed a customized version of this program based on the needs of their student populations, ranging from tutoring programs and field trips to food preparation classes and Thanksgiving corn husking.

In a few of these cases, student activities were separately provided and funded through the school system. The common denominator and key purpose of all these programs was the free dinner meals provided for the purpose of addressing the rising incidence of childhood hunger in our school-age population. This new program was funded and coordinated solely by the *Food Brings Hope Initiative*. A delightful group of volunteers, educators, human service professionals, and community leaders teamed up during the year at *ICI Homes, Inc.* headquarters under the capable leadership of Chair Forough Hosseini to make this dream become an amazing reality. It is around this central purpose of addressing the nutritional needs of at-risk children that a fully integrated effort has coalesced to bring true hope for those families in need of teamwork in community assistance.

Each school and its administrative leadership has shown wonderful creativity and commitment in tailoring their individual program to the unique characteristics of the students and their neighborhoods.

# 2-1-1/FIRST CALL FOR HELP

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In 1977, The United Way of Volusia responded to a recommendation from the Volusia Council of Governments that a single community service entry point needed to be created to increase public awareness and enhance access to services when in need. Since then United Way's information and referral (I&R) service has worked to effectively serve the community and position itself as a standards driven, quality based program.

## **Program Development:**

211 Volusia-Flagler renewed its certification with Florida's Agency for Health Care Administration (AHCA) as one of the seventeen 2-1-1 providers in Florida's system. Certification requires that the program be accredited by AIRS (Alliance of Information and Referral Services) within three years of the original 2007 certification to remain a certified 2-1-1 provider; and plans are in place to complete this multi-year project by the May 2010 deadline.

**211live.org** was launched through a partnership with One Voice for Volusia and provides public access to the FCFH/211 database of community services and local program access to maintaining their listings. It has posted very high traffic, with 127,000 hits in the first 10 months. Ways to further improve this online service are being researched and developed.

## **Software upgrades allow better service and tracking:**

The Altigen (telephone) software was upgraded, allowing better statistical tracking, staffing analysis and increased efficiency through the available features. 211 calls are now separate from United Way calls, and both enjoy specific queue options to better serve their respective caller. The programs software, IRis was also upgraded with advanced features that are an enhancement to the daily operations and reporting capability.

## **Staff professional growth:**

The program's two full-time staff were tested and certified by AIRS as Certified Information and Referral Specialists (CIRS), and one additional part-time CIRS specialist was hired. The entire program staff is now certified as I&R specialists, with the director holding an additional Certification as a Resource (database) Specialist, CRS.

## **Service to the Information and Referral (I&R) industry:**

Director Tim Sylvia served as a board member of the local AIRS affiliate, FL AIRS. He was the annual Training Conference Chairman and a requested AIRS Taxonomy trainer at the annual state conference. He also serves on the AIRS Executive Committee as the President Elect after being confirmed in May of 2008. He will be installed as AIRS President at the national AIRS conference in Reno, Nevada, in the spring of 2009, for a two-year term.

## **Program Outputs for 07-08 Fiscal Year.**

- ◆ Over 17,300 calls handled in 07-08 fiscal year, representing a 9% increase.
- ◆ Calls from Palm Coast have more than doubled from 656 to 1,337.
- ◆ Calls from Flagler County as a whole have nearly doubled from 892 to 1,635.
- ◆ 211live.org has had an enormous amount of traffic, over 120,000 'hits' since July 2007.
- ◆ Specialists made more than 28,000 referrals in the past year.

# CAMPAIGN FOR WORKING FAMILIES

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The Campaign for Working Families is a prosperity campaign started in May 2004 by a coalition of community service agencies, governmental agencies, corporations and individuals who want to help low-and-moderate-income working families in Volusia and Flagler Counties build financial stability by:

- ◆ Providing free tax return preparation
- ◆ Providing financial education classes to help individuals manage their money in a way that helps them build financial assets
- ◆ Providing outreach and education about the Earned Income Tax Credit
- ◆ Promoting and encouraging saving



This past tax season, Campaign for Working Families continued to provide free tax preparation at eight Volunteer Income Tax Assistance (VITA) sites in Volusia and Flagler Counties along with two new mobile sites. With 96 dedicated volunteers and approximately 7,100 hours of time donated, they were able to provide a valuable service to the community.

- ◆ 2,998 Tax Returns filed (doubled from 2006)
- ◆ \$2,791,614 in Tax Refunds (39% increase from 2006)
- ◆ \$1,565,296 in EITC and Child Tax Credit Refunds (38% increase from 2006)

The 2007 tax refund's economic impact to Volusia & Flagler communities at a rate of 2.5% amounted to \$6,979,035. In addition, savings for each tax filers using a VITA site is approximately \$150, adding \$1,124,250 to the economic impact, **for a total economic impact of \$8,103,285.**

During the year the Campaign once again utilized the FDIC Money Smart Program as its financial education program. Volunteers were trained and facilitated 16 classes in the community with a total of 120+ students. More than fifty classes were also facilitated by the One-Stop Employment Centers in Daytona and DeLand, serving 400+ individuals.

**\$2,791,614 in tax  
refunds were received  
from taxes done for free!**

# CAMPAIGN FOR WORKING FAMILIES

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Also this year we initiated our **Savings Campaign Program**. The program is based on the philosophy of taking small steps in order to reach an attainable financial goal. The Savings Campaign Program provided information at our VITA tax sites regarding splitting refunds, establishing savings and checking accounts and free financial education classes. In addition, thanks to a grant from the Annie E. Casey Foundation, we were able to provide U.S. Savings Bonds to some 60 graduates of the 2008 Money Smart Community Classes

## Additional Highlights

- ◆ New partnerships were established with faith-based, community, financial and educational institutions.
- ◆ Stetson University established a Service Learning Program.
- ◆ Bethune Cookman University continued its accounting volunteer program.
- ◆ Two mobile VITA Sites provided service to 450 tax filers.
- ◆ Awarded a grant from the Points of Light/Hands on Network to recruit, recognize and retain volunteers with the assistance of The Volunteer Center of the United Way of Volusia-Flagler Counties.
- ◆ Received a grant from the Anne E. Casey Foundation to encourage personal and family savings by low income families.
- ◆ VITA Sites exceeded all expectations!

All of the above was accomplished thanks to the generosity of our the Campaign for Working Families' funders:

- ◆ Annie E. Casey Foundation
- ◆ Bank of America
- ◆ Center for Business Excellence
- ◆ Community Foundation of East Central Florida
- ◆ Federal Reserve Bank of Atlanta
- ◆ Internal Revenue Service
- ◆ Points of Light/Hands on Network
- ◆ SunTrust
- ◆ United Way of Volusia-Flagler
- ◆ Wachovia

Over \$8 Million in  
total community  
impact thanks to  
the Campaign for  
Working Families!

# CAMPAIGN HIGHLIGHTS '07

Rick Fraser, Center for Business Excellence and Susan Caplan, Caplan Management 2007 Campaign Co-Chairs.

This year's Campaign engaged the Flagler County community through the Flagler Campaign Committee. The committee was hosted by the Flagler Chamber of Commerce and enlisted the support of leaders in Volusia and Flagler Counties. It was well attended and provided real support for the campaign. Several new accounts were established and important relationships were developed because of the committee. The group decided to maintain the committee and agreed to have it become the Flagler Advisory Committee to work in Flagler and report to the full Board of Directors.

On September 4 the Campaign Department and Volunteer Center teamed up to accomplish the first "Day of Caring" event. The event was held in conjunction with the annual campaign kick-off and linked businesses that engage in employee giving to those United Way partner agencies that had projects that needed to be completed. The results were amazing and every business that participated saw an average of 89% increases in their campaign numbers!

Target Stores once again donated their parking lot to United Way. Staff and volunteers parked cars during the races. This is a huge fundraiser for us! The event brought in approximately \$60,000!

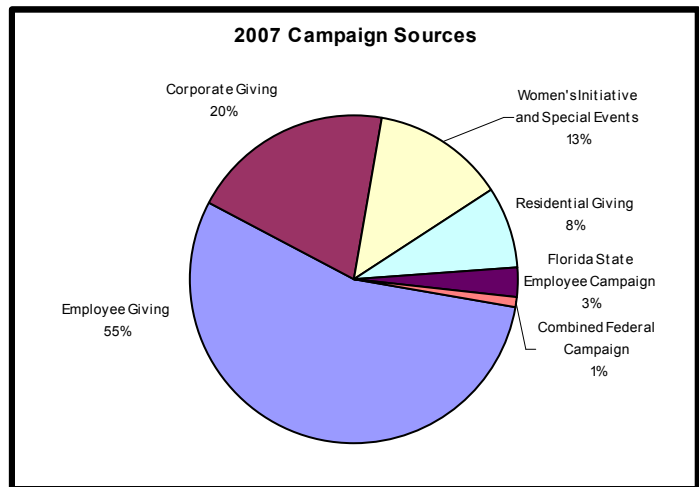
For the fourth year, Jon Hall Chevrolet generously donated a new Chevy Aveo to be given away at the finale celebration in March. This year a SunTrust employee from Palm Coast was the lucky winner! The Ormond Beach Rotary partnered with United Way this year and we were happy to give away the Harley Heritage Soft Tail to Dan Gray of Green Cove Springs.

Volusia County issued a "Campaign Proclamation" during a County Council meeting and Volusia County employees partnered with Volusia County Schools for "Lunch on the Lake," a chili and desert cook-off, and a Softball tournament. All of the events went very well and raised additional dollars for their campaign.

Campaign also engaged the community through area chamber newsletters, attending the Volusia Manufacturers Association meeting, meeting with the Higher Education Consortium and speaking before the Volusia Council of Governments.

We would like to recognize and thank our major contributors for their generous employee and corporate contributions:

- ◆ Publix Supermarkets
- ◆ Volusia County Schools
- ◆ Volusia County Employees
- ◆ International Speedway Corporation
- ◆ City of Daytona Beach
- ◆ Brown & Brown
- ◆ Ocean Waters Management
- ◆ The Daytona Beach News Journal
- ◆ United Parcel Service
- ◆ Florida Power & Light Company



# TREASURER'S REPORT

## Consolidated Statement of Financial Position

	<u>June 30, 2008</u>	<u>June 30, 2007</u>	<u>Inc/(Decr)</u>
<b>ASSETS</b>			
Cash & Cash Equivalents	\$ 1,509,813	\$ 4,607,326	\$ (3,097,513)
Pledges Receivable, net	\$ 954,039	\$ 972,033	\$ (17,994)
Other Receivables	\$ 242,668	\$ 198,894	\$ 43,774
Prepaid & Deferred Expenses	\$ 15,092	\$ 18,951	\$ (3,859)
Investments	\$ 3,434,301	\$ 598,613	\$ 2,835,688
Life Insurance-Cash Value	\$ 101,366	\$ 101,366	\$ -
Contribution Receivable-Charitable Trust	\$ 43,645	\$ 67,645	\$ (24,000)
Fixed Assets	\$ 256,223	\$ 296,196	\$ (39,973)
Deposits	\$ 1,000	\$ 1,000	\$ -
<b>TOTAL ASSETS</b>	\$ 6,558,147	\$ 6,862,024	\$ (303,877)
<b>LIABILITIES</b>			
Accounts Payable & Accrued Expenses	\$ 65,925	\$ 89,801	\$ (23,876)
Allocations & Designations Payable	\$ 1,951,453	\$ 2,169,048	\$ (217,595)
Deferred Revenue	\$ 32,938	\$ 32,938	\$ -
Annuity Obligations	\$ 161,447	\$ 194,603	\$ (33,156)
Other Liabilities	\$ 70,887	\$ 119,376	\$ (48,489)
<b>TOTAL LIABILITIES</b>	\$ 2,282,650	\$ 2,605,766	\$ (323,116)
<b>NET ASSETS</b>			
Unrestricted	\$ 3,457,907	\$ 3,388,881	\$ 69,026
Temporarily Restricted	\$ 301,809	\$ 360,598	\$ (58,789)
Permanently Restricted	\$ 515,781	\$ 506,779	\$ 9,002
<b>TOTAL NET ASSETS</b>	\$ 4,275,497	\$ 4,256,258	\$ 19,239
<b>TOTAL LIABILITIES &amp; NET ASSETS</b>	\$ 6,558,147	\$ 6,862,024	\$ (303,877)
	<b>Projected</b>	<b>Audited</b>	

# TREASURER'S REPORT

## Statement of Activities

	<b>12 Months Ending June 30, 2008</b>	<b>12 Months Ending June 30, 2007</b>
<b>REVENUE</b>		
Gross Campaign Contributions & Pledges	\$ 3,090,220	\$ 3,291,447
Less: Uncollectable Allow. & Designations	\$ (273,650)	\$ (416,423)
Grants, Special Events, & Other Income	\$ 551,546	\$ 778,210
Bequests and Memorial Gifts	\$ 117,735	\$ 105,875
Change in Value of Gift Annuities & Lead Trust	\$ (7,500)	\$ (74,487)
Charitable Gift Annuities	\$ -	\$ 125,000
Investment Income	\$ (229,832)	\$ 452,495
Donated Services & Space Rental	\$ 15,000	\$ 13,906
<b>TOTAL REVENUE</b>	<b>\$ 3,263,519</b>	<b>\$ 4,276,023</b>
<b>EXPENSES</b>		
Program Services:		
Allocations, Grants, & Scholarships	\$ 1,959,588	\$ 2,106,796
Community Services	\$ 485,778	\$ 404,675
Community Foundation	\$ 180,779	\$ 184,077
Supporting Services:		
Administrative	\$ 245,891	\$ 260,193
Fund-Raising	\$ 372,244	\$ 451,545
<b>TOTAL EXPENSES</b>	<b>\$ 3,244,280</b>	<b>\$ 3,407,286</b>
<b>INCREASE (DECREASE) IN NET ASSETS</b>	<b>\$ 19,239</b>	<b>\$ 868,737</b>
<b>NET ASSETS AT BEGINNING OF YEAR</b>	<b>\$ 4,256,258</b>	<b>\$ 3,387,521</b>
<b>NET ASSETS AT END OF YEAR</b>	<b>\$ 4,275,497</b>	<b>\$ 4,256,258</b>
	<b>Projected</b>	<b>Audited</b>

# TREASURER'S REPORT

<b>Allocations:</b>	<b>TOTAL</b>
American Heart Association	\$ 31,000
American Red Cross	\$ 154,052
ARC Volusia	\$ 91,406
Boy Scouts, Central Florida	\$ 58,303
Boys and Girls Clubs of Volusia County	\$ 68,109
Catholic Charities Inc.	\$ 59,163
Center for Visually Impaired	\$ 27,568
Central Florida Legal Services	\$ 12,551
Children's Advocacy Center	\$ 108,884
Children's Home Society	\$ 57,461
Citrus Council of Girl Scouts	\$ 40,067
Community Outreach Services	\$ 37,669
Consumer Credit Counseling Services	\$ 16,019
Council on Aging Volusia	\$ 91,680
Daytona Beach Police Athletic League	\$ 27,747
Domestic Abuse Council	\$ 38,296
Early Learning Coalition	\$ 112,810
Easter Seals	\$ 46,068
Family Life Center	\$ 34,856
Family Renew Community	\$ 38,484
Flagler Area Ministerial Association	\$ 2,730
Flagler Summer Day Camp	\$ 8,340
Gateway Girl Scouts Council	\$ 5,092
Greater Daytona Beach YMCA	\$ 116,100
Halifax Urban Ministries	\$ 90,918
House Next Door	\$ 42,415
Mental Health Association	\$ 22,999
Mid-Florida Housing Partnership	\$ 26,050
Neighborhood Center	\$ 72,989
Outreach	\$ 32,673
PACE Center of Girls	\$ 12,992
Rose Marie Bryon Children's Center	\$ 42,077
RSVP	\$ 4,053
Salvation Army	\$ 96,577
Second Harvest Food Bank	\$ 27,866
Serenity House	\$ 64,213
Social Service Council / Jewish Federation	\$ 16,759
St. Gerard House	\$ 17,952
Stewart Marchman Center	\$ 50,519
UCP of East Central Florida	\$ 87,569
Volusia Literacy Council	\$ 50,414
West Volusia Family YMCA	\$ 50,372
West Volusia Police Athletic League	\$ 6,138
	<u>\$ 2,100,000</u>
<b>Emergency Food and Shelter Funds:</b>	
Catholic Charities	\$ 15,000
Domestic Abuse Council	\$ 12,555
Halifax Urban Ministries	\$ 47,600
Homeless Assistance Corporation	\$ 10,000
Neighborhood Center	\$ 32,000
Salvation Army	\$ 34,732
Awards under \$10,000	\$ 51,577
	<u>\$ 203,464</u>

<b>Designations:</b>	<b>TOTAL</b>
Alzheimer's Association	\$ 3,637
American Cancer Society	\$ 1,746
America's Charities	\$ 6,056
Big Brothers/Big Sisters of Volusia	\$ 720
Born to Read Program	\$ 2,000
Cancer Cure America	\$ 1,049
Christian Charities, USA	\$ 942
Christian Service Charities Federation	\$ 1,031
Community Health Charities	\$ 1,952
Community Health Charities of Florida	\$ 6,407
Earth Share, Federation	\$ 3,792
Father Lopez High School	\$ 785
First United Methodist Church-Port Orange	\$ 952
Global Impact/Int'l Service Agencies	\$ 3,149
Health & Medical Research Charities	\$ 2,809
Health First Americas Charities	\$ 515
Holly Hill Church of Christ	\$ 1,050
Hooked on Smiles	\$ 1,813
Hospice of Volusia/Flagler	\$ 6,534
Independent Charities of America	\$ 7,278
Journey's End Animal Sanctuary	\$ 598
Military/Veterans/Patriotic Service Orgs.	\$ 934
Neighbor To Nation	\$ 1,462
Osceola ARC	\$ 705
Police Athletic League, Holly Hill	\$ 876
Police Athletic League, Port Orange	\$ 6,140
Ponce Inlet Police Athletic League	\$ 1,232
Postal Employees Relief Fund	\$ 617
Rob Worsard Scholarship Fund	\$ 569
Shriners Hospital For Children	\$ 607
STAR Center	\$ 623
Thurgood Marshall Scholarship Fund	\$ 759
USO	\$ 680
Women's Care Center	\$ 531
All Others Under \$500 Each	\$ 13,086
	<u>\$ 83,636</u>
<b>Energy Neighborhood Funds:</b>	
Neighborhood Center	\$ 10,193
Salvation Army	\$ 10,193
St. Vincent de Paul Society	\$ 10,193
	<u>\$ 30,579</u>
<b>Community Foundation Grants &amp; Scholarships:</b>	
Fillingame Scholarships	\$ 21,125.00
Salisbury Scholarships	\$ 1,500.00
Food Brings Hope - Donor Advised Fund	\$ 17,629.00
DB Police Fnd. - Donor Advised Fund	\$ 18,946.00
Gadbois Trust, Boys & Girls Club	\$ 4,918.00
STAR Center - HMD Proceeds	\$ 28,025.00
Various Agencies - Kent	\$ 306.00
	<u>\$ 92,449.00</u>
<b>Miscellaneous</b>	
Various Agencies - Mayors Golf Tourn.	\$ 21,900
Halifax Urban Ministries - Bill Turner	\$ 3,500
Second Harvest Food Bank-Emerg. Replen.	\$ 10,000
Volunteer of The Year Scholarships	\$ 1,000
My Safe Florida Home Project	\$ 169,495
Pay It Forward - Bank of America Employee	\$ 20,612
Other	\$ 875
	<u>\$ 227,382</u>

# BOARD AND STAFF

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## Volunteer Board of Directors

Manoj Bhoola, Elite Hospitality, Inc.  
Jeff Blass, SunTrust Bank of E. Central Fla.  
Kevin Bowler, Daytona Beverages  
Jim Cameron, Daytona Beach Chamber of Comm.  
Susan Caplan, Caplan Management Group  
Tom Dargan, Jr., Floridian Bank  
Bob Davis, Hotel/Motel Association  
Dona DeMarsh, Volusia County Manager's Office  
Brad Dempton, Brown & Brown  
John Doctor, Bright House Networks  
Bob Elkin, Palm Coast Data  
Marilyn Chandler, Volusia County Corrections  
Rick Fraser, WDB-Center For Business Excellence  
Rob Grossmann, Filutowski Cataract & Lasik Institute  
Jack Hayman, Volusia County Council  
John Heidel, Morgan Stanley  
Tim Huth, Volusia County School Board  
Edward Jasper, County of Volusia  
David Jones, U.S. Trust, Bank of America  
Elan Kaney, Cobb & Cole  
Dick Kelton  
Lori Kopp, News Journal  
Michael Kosmas, Starwood Vacation Ownership  
Blaine Lansberry, Bahama House  
Linda Mahran, ITT Corporation  
Mike Manning  
Tom McClelland  
Larry McKinney, Daytona Beach Chamber of Comm.  
Paul McKitrick, City of Daytona Beach  
Mike Mellon, Emergency Medical Foundation  
Robert Moll, Volusia County School Board  
Patrice Murphy, Assistant to City Manager  
Dwayne Murray  
Ron Nowviskie, Root Organization  
Bruce Page, Intracoastal Bank  
Joe Perez, PCS, Inc  
Brandon Perry  
Jill Piazza, Florida Hospital Deland  
Trudie Kibbe Reed, Bethune Cookman College  
Jim Rose, Rice and Rose  
Donna Sue Sanders, International Speedway Corp.  
Chris Scali, S2 Advertising  
Lynn Sinnott, Easter Seals  
Rose Ann Tornatore, Wholesale Lighting  
Jim Weite, RBC Bank  
Jack Wiles, SunTrust Bank of E. Central Fla.  
Linda White, Chamber of Commerce of West Volusia

Jack White, Jack White Land Company  
Sam Willett, Bank of America  
Al Williams, Volusia County School Board  
Edward I. Williams, Florida Coca-Cola Bottling  
Lisa Ford Williams, Ford Properties  
Ken Wooten, Ladies Professional Golf Assn.

## United Way Staff

### Ray Salazar, President

#### Administration

John Holcomb, Director  
Katie Williams, Office Manager  
Veronica Dunbar, Campaign Data Coord.  
Barbara Brusseau, Office Assistant  
Millie Mattera, Receptionist

#### Campaign

Lori Grant, Director  
Soraya Vanderbeek, Assistant Director  
Alicia Casas, Assistant Director  
Diane Olsen, Assistant Director

#### Community Foundation & Leadership

Bill Ward, Director

#### Community Investments

Renee Gay, Director

#### 211/First Call for Help

Tim Sylvia, Director  
Gretchen Fink, Information & Referral Specialist  
Marianne Vann, Information & Referral Specialist  
Betty Talkington, Information & Referral Specialist

#### Marketing and Events

Crystal Elkins, Director

#### Volunteer Center

Laura Zublionis, Director  
Dr. Irma Jamison, Volunteer Recruitment Coord.

# IN MEMORIAM

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William Clifton France  
a.k.a Bill, Jr.



Dr. Bruce Kennedy

Two Champions of the United Way



## Volusia-Flagler Counties

United Way of Volusia-Flagler Counties, inc.  
3747 West International Speedway Blvd.  
Daytona Beach, FL 32124

(386) 253-0563  
[www.LiveUnitedinVolusiaFlagler.org](http://www.LiveUnitedinVolusiaFlagler.org)